



## Acadiana Medical Federal Credit Union

From: **Acadiana Medical Federal Credit Union**

Subject: **Still Focused on Serving You**

Dear members,

### **We are here to help you**

The leaders of Acadiana Medical Federal Credit Union are here to continue to monitor the latest updates regarding coronavirus disease (COVID-19). We want to reassure you that we're here to help with any financial services you need during these difficult times. You can count on our Staff to be there.

### **Access to your money**

If you need to visit our branch at 702 Saint Landry Street Lafayette, LA 70506, between the hours of 7AM till 4:30PM Monday thru Friday, our dedicated staff stands ready to help with any needs. While our lobbies are now closed, we encourage you to use the drive through or ATMs. Our branch is being fully sanitized and we are following the latest public health protocols and directives to keep our employees and members safe.

If you've been financially impacted by this pandemic, our staff is prepared to discuss your options and help guide you through these uncertain times. Now, more than ever, we are here to support members like you.

### **Protect yourself from cyber scams**

It is important to note that if we reach out to you, we will NEVER ask for confidential information such as your name, password, personal identification number (PIN) or other account information.

### **Promoting health and safety**

We at Acadiana Medical Federal Credit Union are proud to be a part of your lives and are honored by the trust you place in us. We are not only thinking about your financial security, but your health as well. We are working diligently to ensure we are utilizing the best health practices during this pandemic and staying up to date on the latest protocols and recommendations from public health authorities. Our number one priority is protecting the health and safety of our employees who are here to serve you.

### **We're here if you need any additional assistance**

Please take care of yourself and those around you and do not hesitate to contact us for any assistance. (337)289-2740.

Pauline V. Miller  
Manager