

#### **Board of Directors**

Linda Peters – President Bob Clements – Vice President Amanda Potier – Treasurer Catherine Woods – Secretary Judy Touchet Michael Huggins Leotha Guss

**Supervisory Committee** 

Brett Hylton – Chairperson Marcia Deroussel Bently Senegal Dorothy Faulk



AMFCU values our volunteer Board of Directors and Supervisory Committee. When you have an opportunity, please thank them for their time.

### Staff:

Pauline Miller – Manager Ina Burchett – Executive Asst./ Marketing/ Loan Officer Sally Hebert – Loan Officer Vicki Bienvenu – Member Service Representative Sherry Burling- Member Service Representative Angela Kibodeaux- Loan Officer/ Marketing





## **NEW FOR 2020**

Effective December 1, 2019 Acadiana Medical Federal Credit Union dissolved our partnership with Hancock Whitney Bank (formally MidSouth Bank). AMFCU was unable to successfully negotiate a "no fee" for check cashing and ATM use for our members.

We are very happy to announce that we have partnered with Rayne State Bank. This partnership will allow our members with an AMFCU checking accounts access to **FREE** ATM use at any Rayne State Bank. In addition, Rayne State Bank will also cash checks drawn on Acadiana Medical FCU free of charge. We are pleased that we met this challenge for our member owners.

The New Year promises to bring with it many challenges. With the dedicated AMFCU Staff, Volunteer Board of Directors, and Supervisory Committee we pledge to meet those challenges.

It is only because of you, our member owners, that our progress and success has been maintained. As we enter 2020, we want to express our appreciation for your continued friendship and patronage. It is our sincere wish that the coming year brings good health, happiness, and prosperity to you and your loved ones.

# IN THIS ISSUE

New for 2020	1
Save The Date	1
Important Tax Information	1
Mission Statement	1
Scholarship Available	2
IRS Refund	2
Identity Theft	2
Computer Conversion	2
Savings Withdrawals	2
Holiday Closures	2

## SAVE THE DATE

On May 13, 2020 AMFCU will hold our Annual Meeting at the Scott Event Center in Scott, LA. We will have lots of door prizes, food and great entertainment. Reservation for the meal will be required. If you bring a guest, there will be a charge for the meal. Additional information will be mailed to you in advance of the meeting.

## **IMPORTANT TAX INFORMATION**

Now is the time to verify your address at the credit union. All 1099 and 1098 tax forms will be mailed out by January 31, 2020. An incorrect address with the credit union will delay your tax notice.

## **MISSION STATEMENT**

The mission of Acadiana Medical Federal Credit Union is to offer a range of financial services to our member owners at the best possible prices with the highest level of service.





Ask your friendly Member Service Representatives about your 5-Star benefits as an AMFCU member





Acadiana 🍙 Medical

Scholarship Available

## Sponsored by The Lafayette Chapter of Credit Unions

> High school graduates, undergraduate college students and technical school students are eligible to apply

> Get help with college tuition and expenses

> Must be a credit union member in good standing

> Applications now available at the credit union

> Deadline to apply is February 28, 2020

#### IRS REFUND DIRECT DEPOSIT

Save time – receive your refund quicker. Include our routing and transit number on your tax return and the IRS will send your refund directly to your account. Call the credit union for the correct deposit information. IT'S FAST ... IT'S EASY AND MOST OF ALL – IT'S CONVENIENT.



**Identity Theft** Don't let it happen to you! You read about it. You hear about it. But you never think it will happen to you. Identity theft is when someone steals your personal information to gain access to your money and open charge accounts in your name. In a very short time, a large debt can be created in your name. Identity theft can happen to anyone. The government estimates that over 400,000 people are victims of identity theft. There are a number of things you can do to protect yourself. > Don't give out your checking account, credit card or social security number unless you know exactly whom you are dealing with. > Report lost or stolen credit and debit cards immediately. > When you close a checking account, shred all unused checks. > Don't carry your social security card with you.

 > Protect your ATM Personal Identification Number (PIN.)
> Review statements for unauthorized charges.

> Never provide your personal information in response to an unsolicited telephone call, fax, letter, email, or internet advertisement.

For more information against identity theft contact The Federal Trade Commission at www.consumer.gov/idtheft ACADIANA MEDICAL FEDERAL CREDIT WISHES TO THANK OUR MEMBERS FOR THE PRIVLEDGE OF SERVING YOU AND YOUR FINANCIAL NEED IN 2019. WE LOOK FORWARD TO SERVING YOU IN 2020. THANK YOU FOR YOU CONTINUED SUPPORT.

#### **Core Computer Conversion**

On April 1, 2020, Acadiana Medical Federal Credit Union will change our computer processing system. We will be working hard to ensure that this conversion is completed with little interruption to you, our member owners. Although, this conversion will require that the credit union be closed for short periods of time. It is our goal to keep those times at a minimum.

Before choosing a new processor, we researched and spoke with other credit unions in our area. We believe the decision that we made to select ShareTec as our processor is one that will allow us to provide you with better and more convenient service.

We ask for your patience as we make this transition.

### **Savings Withdrawals**

January 1, 2020 will start a new year for withdrawals from your savings account. AMFCU allows 12 free withdrawals per calendar year. After the 12<sup>th</sup> withdrawal, a fee of \$5.00 will be charged for each additional withdrawal per calendar year. Open an AMFCU checking account and avoid withdrawal fees.

#### HOLIDAY CLOSURES

CHRISTMAS CLOSURES Tuesday, December 24, 2019 Close at 11:00AM

Wednesday, December 25, 2019

NEW YEARS CLOSURES Tuesday, December 31, 2019 Close at 11:00AM

Wednesday, January 1, 2020

MARTIN LUTHER KING JR BIRTHDAY Monday, January 20, 2020

PRESIDENTS DAY Monday, February 17, 2020

MARDI GRAS Tuesday, February 25, 2020

GOOD FRIDAY Friday, April 10, 2020

MEMORIAL DAY Monday, May 25, 2020

#### 2020 Christmas Club Account OPEN NOW!

If you have not opened a Christmas Club for 2020, now is the time. Payroll deduction makes it very convenient. Your Christmas Club Account will be transferred to your savings account before the first payroll in October 2020.

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